

Compensation application form

We always want to provide you with safe and reliable energy supplies. We're sorry that you were recently without your supply.

You're eligible for compensation for the time you were without gas or electricity. The compensation payment you will receive is set by [our regulator Ofgem](#).

We'll pay the compensation directly into your bank account. Please complete the following information and return this form to us by email at operations@muagroup.co.uk.

Your name:

House or apartment number:

Street:

City:

Postcode:

Email address:

Contact number:

Date of power cut:

Time of power cut:

Bank account number:

Sort code:

Bank account name:

Your bank account details must match exactly for us to make payment.

Signature: