

MUA Gas Limited

CHARGES FOR TRANSPORTATION  
ARRANGEMENTS

GAS TRANSPORTER LICENCE STANDARD  
LICENCE CONDITION 4



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S0	P01	Public

REVISION HISTORY

REVISION	STATUS CODE	DATE	REVISION DESCRIPTION
S0	P01	27/10/2022	Rebrand to MUA Gas

*This statement is in a form approved by the Gas and Electricity Markets Authority*



# CHARGES FOR TRANSPORTATION ARRANGEMENTS

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## 1.0 INTRODUCTION

mua Gas Limited (MUAG) is a Licensed Independent Gas Transporter (IGT).

MUAG owns, operates and maintains local gas transportation networks throughout the United Kingdom.

This statement describes the principles and methodology used to calculate gas transportation arrangements for use of MUAG operated pipelines.

MUAG has an obligation under its Gas Transporters License to prepare a statement setting out the methodology employed to determine charges for Gas Transportation Arrangements (use of system) in pursuant to Standard Licence Condition 4 of MUAG's Gas Transporters Licence.

This statement also publishes the MUAG charges for ancillary services. Whilst MUAG is not obliged to publish these along with our transportation charges, they have been included in this document to provide illustrative costs for carrying out additional ancillary services.

Any costs listed in this document are excluding Value Added Tax (VAT).

This statement applies to charges from the Statement effective date, until superseded by any future statement.

The effective date of this Statement is 1<sup>st</sup> July 2018

## 2.0 METHODOLOGY AND PRINCIPLES

MUAG charges for gas transportation are regulated by a Relative Price Control (RPC) as per special Licence Condition 1 – Charging of Gas Shippers – Relative Price Control. RPC requires that IGT charges to all new customers should be capped at a level broadly consistent with the host gas transporters equivalent charge.

MUAG employs the methodology as set out by the Office of Gas and Electricity Markets (Ofgem), in determining the maximum charge that can be made under this RPC.

This methodology and its application can be found on the OFGEM web site at <http://www.ofgem.gov.uk>

## 3.0 ANCILLARY SERVICES AND CHARGES

The following charges are not regulated under MUAGs Gas Transporters License and as such are not subject to Ofgem approval.

## ESTIMATED OPENING READS

A Registered System User must provide MUAG with a reading upon notification of a proposed supply point. If a user is unable to provide meter readings in compliance with Section E of the Independent Gas Transporters' Uniform Network Code (IGT UNC), then MUAG will provide an estimated opening read. The charge for providing this service would be £11.00 per read.

## MUST READS

If a Registered System User is unable to provide meter readings in compliance with Section E of the IGT UNC, then MUAG will initiate a process to obtain a meter read, referred to as a 'Must Read'. A charge of £45.00 will be made for each Must Read, based on the typical cost of such reads which includes multiple visits to the site and obtaining and executing a warrant.

## ISOLATIONS OR OTHER EMERGENCY WORKS

Where MUAG is requested to provide isolation or any other form of emergency works, we will charge on a time and materials basis, with a view of recovering the reasonable costs of Labour, materials and administrative charges incurred from the Registered System User.

## METERING ACTIVITIES

Meter provision will be via an approved registered Service Provider and we will charge out cost + 10%. Charges will be on the basis of an annual operational lease designed to recover provision and maintenance costs.

## 3.0 CONTACTS

### GAS EMERGENCIES

If you smell gas or are worried about gas safety, call the National Gas Emergency Number immediately on

**0800 111 999**

### MUA GAS LIMITED

All enquiries with regards to this charging statement or any other business activity of MUAG should be addressed to:

Post: MUA Gas Ltd.  
Hawks Green Lane  
Cannock  
Staffordshire  
WS11 7LH

Phone: 0800 011 4193

Fax: 01543 572 877

E-Mail: [netadmin@muagroup.co.uk](mailto:netadmin@muagroup.co.uk)

Website: [www.muagroup.co.uk](http://www.muagroup.co.uk)

### ENERGY OMBUDSMAN SERVICES

Any complaint in respect of a charge to which this statement relates should be raised with MUAG in the first instance to help resolve your complaint.

If we have not been able to resolve your complaint you may refer it to the Energy Ombudsman:-

Post: Ombudsman Services: Energy



## CHARGES FOR TRANSPORTATION ARRANGEMENTS

PO Box 966

Warrington

WA4 9DF

Phone: 0330 440 1624

Fax: 0330 440 1625

Textphone: 0330 440 1600

Email: [osenquiries@os-energy.org](mailto:osenquiries@os-energy.org)

Website: [www.ombudsman-services.org/sectors/energy](http://www.ombudsman-services.org/sectors/energy)