

# Wholesale water charges

Charges for mua Water non-household customers

2025-26



#### Contents

Introduction	3
About our non-household charges	3
About the meter	3
Commercial and mixed-use premises	4
VAT	4
Contacting us	4
If you have a complaint	4
Our regulators	5
Affinity Water – Wholesale charges 2025-26	6
Anglian Water – Wholesale charges 2025-26	9
Severn Trent Water – Wholesale charges 2025-26	13
United Utilities – Wholesale charges 2025-26	16
Northumbrian Water – Wholesale charges 2025-26	20



#### Introduction

We are mua Water, the independent water and wastewater services company operating in your area. We own and operate water, electricity and gas networks nationwide.

This document explains your water and wastewater charges from 1 April 2025 until 31 March 2026. These charges apply to **non-households** in areas we serve, where the bulk services come from the following incumbent water companies:

- Affinity Water
- Anglian Water
- Northumbrian Water
- Severn Trent Water
- Thames Water
- United Utilities Water

If you are a new non-household customer, we're delighted to welcome you to our growing base of water customers, and we look forward to bringing you the benefits and fresh approach that an independent operator provides.

The Scheme is produced with reference to the <u>Wholesale charging rules issued by the Office for</u> <u>Water Regulation (Ofwat) in October 2021</u>.

Our schedule of charges at the end of the document sets out the areas where the charges apply.

#### About our non-household charges

As a mua Water customer, you will not pay any more for your water than you would if you were being supplied by your local water and sewerage provider. We have different charges depending on the area where your non-household premises is located, mirroring the charges you would pay with the local suppliers.

All of our customers are metered, which means all of our charges are based on the volume that your premises uses. All new properties in England are charged in this way. Our charges are structured as follows:

- Clean water we charge for the costs of supplying clean drinking water to your property. We base this on the volume of water your premises uses, plus a fixed charge covering the cost of billing, reading the meter and maintaining the meter.
- Wastewater we charge for the costs of removing, treating and/or disposing of the used water from your property. This is also based on the volume of water your property uses. For most customers, we assume that the volume of 'water in' is the same as the volume of 'water out', meaning 100% of the water you use will be returned to the public sewer. We apply standing charges for foul sewage, highway drainage and surface water drainage.

#### About the meter

The water meter will normally be situated in the pavement outside the property boundary.

If you suspect your meter is faulty you can contact us on 0800 011 4193 to ask for a meter test. If the meter is confirmed to be faulty, we will replace the meter for you at no cost. We will also adjust your charges from the point when the meter was known to have become faulty or if this is not known, from the last but one bill, or if we think the consumption is not likely to be accurate and estimate based on reliable records of your past consumption.



If the test finds that the meter is operating within statutory tolerance limits, we will charge you the cost of the test, replacing the meter and our administration costs. The standards are set out in the Measuring Equipment (Cold-water Meters) Regulations 1988. If you are not happy with the outcome of a meter test, you can ask us to refer the dispute to an independent arbiter.

#### Commercial and mixed-use premises

If you are a domestic customer, this charges statement does not apply to you.

Charges may be made by agreement by our commercial retail partner, rather than by this Charges Scheme, and are subject to approval by Ofwat and Ofwat's customer protection code of practice.

Mixed use premises are used partly as a person's home and partly for business purposes and receive a single supply of water.

If the premises are used primarily as a business, then your retail provider's tariffs will apply to you as if the whole of the premises was non-domestic.

#### VAT

We will apply VAT to our charges where we are legally required to do so in accordance with prevailing HMRC legislation.

#### Contacting us

If you want to speak to us about your bills, you can call us on 0333 009 5219 or <u>billing@muawater.co.uk</u>. Our team is available Monday to Friday between 8am and 7pm, and on Saturdays between 8am and 1pm.

For all other enquiries, you can reach our team on 0800 011 4193 or by email at <a href="support@muagroup.co.uk">support@muagroup.co.uk</a>.

#### If you have a complaint

We want to deliver great service to our customers and put things right as quickly as possible if we get it wrong. If we haven't provided the high quality of service you expect, please let us know.

If you've got a complaint about billing, please contact us by phone or email at:

- 0333 009 5219
- <u>billing@muawater.co.uk</u>

If you've got a complaint about anything else, you can get in touch with us by phone or email at:

- 0800 011 4193
- <u>support@muagroup.co.uk</u>

We will respond to any complaints within five working days. Our customer code of practice contains more details about how we address complaints. It's available on our website or you can call us if you want us to send it to you.

If we have fully reviewed your complaint and you are still not satisfied, you can ask the Consumer Council for Water (CCW) to review your case. The CCW is an independent organisation, which helps consumers resolve complaints against water and sewerage companies in England and Wales:



- <u>ccw.org.uk</u>
- <u>enquiries@ccwater.org.uk</u>
- 0300 034 2222 (England) or 0300 034 3333 (Wales)

If your complaint remains unresolved after CCW has fully reviewed it, you may be eligible to refer your complaint to the Water Industry Redress Scheme (WATRS) for an independent binding decision:

- <u>watrs.org</u>
- info@watrs.org
- 020 7520 3801

#### Our regulators

mua Water is a regulated company operating in England and Wales. Our regulators are:

- Ofwat
- Consumer Council for Water (CCW)
- Defra
- Drinking Water Inspectorate
- Environment Agency

Ofwat regulates our charges, which must be no more than you would pay if you were served by the local provider. We also send our draft charges statements to CCW for review each year.

We have legal obligations to issue a Charging Scheme each year, and the legislation also sets out how we can charge our customers.

Any disputes will be handled in accordance with the Market Codes.

# Schedule of non-household charges Affinity Water – Wholesale charges 2025-26

Standard metered fixed charges	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMOS char <u>c</u>
Meter size 1-25 mm	£/year	20.88	All Metered Tariffs	Metered Water	D7101	Metered Potable   W
Meter size 26-50mm	£/year	37.68	All Metered Tariffs	Metered Water	D7101	Metered Potable   W
Meter size 50mm+	£/year	149.40	All Metered Tariffs	Metered Water	D7101	Metered Potable   W

Central region metered tariffs	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CI
Low User tariff 0-0.5 thousand cubic metres per annum (Central region)	£/m3	1.3763	WTMPWAWCH001	Metered Potable Water AWCentral Half Yearly Std	D7103	Meter
Standard User tariff 0.5-5 thousand cubic metres per annum (Central region)	£/m3	1.3763	WTMPWAWCS001	Metered Potable Water Central Std	D7103	Meter
Mid User tariff 5-50 thousand cubic metres per annum (Central region)	£/m3	1.2972	WTMPWAWCM001	Metered Potable Water AWCentral Monthly Std	D7103	Meter
Mid User tariff 5-50 thousand cubic metres per annum (Central region)	£/m3	1.2972	WTMPWAWCM001A	Metered Potable Water AWCentral Monthly Std Mid User AggSatellite	D7103	Meter
Large User tariff over 50 thousand cubic metres per annum, Supplementary charge (Central region)	£/annum	16,940.04	WTMPWAWCM002	Metered Potable Water AWCentral Monthly + Large User	D7102	Metere
Large User tariff over 50 thousand cubic metres per annum (Central region)	£/m3	0.9584	WTMPWAWCM002	Metered Potable Water AWCentral Monthly + Large User	D7103	Meter
Large User tariff over 50 thousand cubic metres per annum (Central region)	£/m3	0.9584	WTMPWAWCM002A	Metered Potable Water AWCentral Monthly + Large User AggSatellite	D7103	Meter

East region metered tariffs (Post codes CO7 to CO16)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CI
Low User tariff 0-0.5 thousand cubic metres per annum (East region)	£/m3	2.4408	WTMPWAWEH001	Metered Potable Water AWEast Half Yearly Std	D7103	Meter



#### irge element name

Water Meter Fixed Charges

Water Meter Fixed Charges

Water Meter Fixed Charges

#### CMOS charge element name

ered Potable Water | Block Tariff

ered Potable | Water Supply Point Fixed Charges

ered Potable Water | Block Tariff

ered Potable Water | Block Tariff

#### CMOS charge element name

ered Potable | Water Block Tariff

			-			* vacci
Standard User tariff 0.5-5 thousand cubic metres per annum (East region)	£/m3	2.4408	WTMPWAWES001	Metered Potable Water East Std	D7103	Metered Potable   Water Block Tariff
Mid User tariff 5-25 thousand cubic metres per annum (East region)	£/m3	2.0367	WTMPWAWEM0015TO25A*	Metered Potable Water AWEast Monthly Std Mid User (5-25ML) AggSatellite	D7103	Metered Potable   Water Block Tariff
Mid User tariff 5-50 thousand cubic metres per annum (East region)	£/m3	2.0367	WTMPWAWEM001	Metered Potable Water AWEast Monthly Std	D7103	Metered Potable   Water Block Tariff
Mid User tariff 25-50 thousand cubic metres per annum supplementary charge (East region)	£/annum	6,262.56	WTMPWAWEM004	Metered Potable Water AWEast Monthly + Large User (25-50ML)	D7102	Metered Potable   Water Supply Point Fixed Charges
Mid User tariff 25-50 thousand cubic metres per annum (East region)	£/m3	1.7862	WTMPWAWEM004	Metered Potable Water AWEast Monthly + Large User (25-50ML)	D7103	Metered Potable   Water Block Tariff
Mid User tariff 25-50 thousand cubic metres per annum (East region)	£/m3	1.7862	WTMPWAWEM004A	Metered Potable Water AWEast Monthly + Large User (25-50ML) AggSatellite	D7103	Metered Potable   Water Block Tariff
Large User tariff 50-100 thousand cubic metres per annum supplementary charge (East region)	£/annum	28,347.60	WTMPWAWEM003*	Metered Potable Water AWEast Monthly + Large User (50-100ML)	D7102	Metered Potable   Water Supply Point Fixed Charges
Large User tariff 50-100 thousand cubic metres per annum (East region)	£/m3	1.3445	WTMPWAWEM003*	Metered Potable Water AWEast Monthly + Large User (50-100ML)	D7103	Metered Potable   Water Block Tariff
Large User tariff 50-100 thousand cubic metres per annum (East region)	£/m3	1.3445	WTMPWAWEM003A*	Metered Potable Water AWEast Monthly + Large User (50- 100ML) AggSatellite	D7103	Metered Potable   Water Block Tariff
Large User tariff over 100 thousand cubic metres per annum supplementary charge (East region)	£/annum	28,347.60	WTMPWAWEM002	Metered Potable Water AWEast Monthly + Large User (Over 100ML)	D7102	Metered Potable   Water Supply Point Fixed Charges
Large User tariff over 100 thousand cubic metres per annum (East region)	£/m3	1.3445	WTMPWAWEM002	Metered Potable Water AWEast Monthly + Large User (Over 100ML)	D7103	Metered Potable   Water Block Tariff
Large User tariff over 100 thousand cubic metres per annum (East region)	£/m3	1.3445	WTMPWAWEM002A	Metered Potable Water AWEast Monthly + Large User (Over 100ML) AggSatellite	D7103	Metered Potable   Water Block Tariff

South East Region Metered Tariffs (Post Codes CT & TN)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CM
Low User tariff 0-0.5 thousand cubic metres per annum (Southeast region)	£/m3	2.4408	WTMPWAWSEH001	Metered Potable Water AWSouthEast Half Yearly Std	D7103	Metere



#### CMOS charge element name

ered Potable | Water Block Tariff

Standard User tariff 0.5-5 thousand cubic metres per annum (Southeast region)	£/m3	2.4408	WTMPWAWSES001	Metered Potable Water SouthEast Std	D7103	Meter
Mid User tariff 5-50 thousand cubic metres per annum (Southeast region)	£/m3	2.3005	WTMPWAWSEM001	Metered Potable Water AWSouthEast Monthly Std	D7103	Meter
Mid User tariff 5-50 thousand cubic metres per annum (Southeast region)	£/m3	2.3005	WTMPWAWSEM001MA*	Metered Potable Water AWSouthEast Monthly Std Mid User AggSatellite	D7103	Meter
Large User tariff over 50 thousand cubic metres per annum (Southeast region)	£/m3	1.7420	WTMPWAWSEM001LA	Metered Potable Water AWSouthEast Monthly Std Large User AggSatellite	D7103	Meter



#### ered Potable | Water Block Tariff

# Schedule of non-household charges Anglian Water – Wholesale charges 2025-26

Measured drii	nking water	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMOS
Streamline Greer	n <0.5Ml pa	£/annum	£7.80	AWMSGWP	Metered Water	D7102	Metered Potable V
Streamline Greer	n <0.5Ml pa	£/m3	£2.1682	AWMSGWP	Metered Water	D7103	Metered P
Streamline Greer	n <0.5Ml pa	£/m3	£0.00	AWMSGWP	Metered Water	D7108	Metered Potable
Streamline Orange	0.5 to 5.0Ml pa	£/annum	£95.00	AWMSOWP	Metered Water	D7102	Metered Potable \
Streamline Orange	0.5 to 5.0Ml pa	£/m3	£1.9946	AWMSOWP	Metered Water	D7103	Metered P
Streamline Orange	0.5 to 5.0Ml pa	£/m3	£0.00	AWMSOWP	Metered Water	D7108	Metered Potable
Streamline Blue	5.0 to 10.0Ml pa	£/annum	£450.00	AWMSBWP	Metered Water	D7102	Metered Potable V
Streamline Blue	5.0 to 10.0Ml pa	£/m3	£1.9236	AWMSBWP	Metered Water	D7103	Metered P
Streamline Blue	5.0 to 10.0Ml pa	£/m3	£0.00	AWMSBWP	Metered Water	D7108	Metered Potable



# oS charge element name e Water Supply Point Fixed Charges d Potable Water Block Tariff ele Water Maximum Demand Tariff e Water Supply Point Fixed Charges l Potable Water Block Tariff le Water Maximum Demand Tariff e Water Supply Point Fixed Charges

le Water Maximum Demand Tariff

Measured drinking water	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMOS
Profile 10.0 to 25.0Ml pa	£/annum	£809.00	AWMIN10WP	Metered Water	D7102	Metered Potable \
Profile 10.0 to 25.0Ml pa	£/m3	£1.5614	AWMIN10WP	Metered Water	D7103	Metered P
Profile 10.0 to 25.0Ml pa	£/m3	£67.50	AWMIN10WP	Metered Water	D7108	Metered Potable
Profile Plus >25.0Ml pa	£/annum	£2,529.00	AWMINPPWP	Metered Water	D7102	Metered Potable \
Profile Plus >25.0Ml pa	£/m3	£1.1917	AWMINPPWP	Metered Water	D7103	Metered P
Profile Plus >25.0Ml pa	£/m3	£124.25	AWMINPPWP	Metered Water	D7108	Metered Potable
Profile Interruptible >50.0Ml pa	£/annum	£8,388.00	AWMIIWP	Metered Water	D7102	Metered Potable V
Profile Interruptible >50.0Ml pa	£/m3	£1.0698	AWMIIWP	Metered Water	D7103	Metered P
Profile Interruptible >50.0Ml pa	£/m3	£125.25	AWMIIWP	Metered Water	D7108	Metered Potable



#### )S charge element name

e Water Supply Point Fixed Charges

Potable Water Block Tariff

le Water Maximum Demand Tariff

e Water Supply Point Fixed Charges

Potable Water Block Tariff

le Water Maximum Demand Tariff

e Water Supply Point Fixed Charges

Potable Water Block Tariff

le Water Maximum Demand Tariff

Measured sewage (Foul water, surface water and highway drainage)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	СМО
Streamline Green <0.5Ml pa	£/annum	£74.75	AWMSGFS	Measured Sewerage	D7302	Metered Sewe
Streamline Green <0.5Ml pa	£/m3	£2.0833	AWMSGFS	Measured Sewerage	D7303	Meter
Streamline Orange 0.5 to 5.0Ml pa	£/annum	£123.00	AWMSOFS	Measured Sewerage	D7302	Metered Sewe
Streamline Orange 0.5 to 5.0Ml pa	£/m3	£2.0363	AWMSOFS	Measured Sewerage	D7303	Meter
Streamline Blue 5.0 to 25.0Ml pa	£/annum	£439.00	AWMSBFS	Measured Sewerage	D7302	Metered Sewe
Streamline Blue 5.0 to 25.0Ml pa	£/m3	£1.9914	AWMSBFS	Measured Sewerage	D7303	Meter
Profile Plus >25.0Ml pa	£/annum	£3,422.00	AWMPPFS	Measured Sewerage	D7302	Metered Sewe
Profile Plus >25.0Ml pa	£/m3	£1.9279	AWMPPFS	Measured Sewerage	D7303	Meter



#### IOS charge element name

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

СМО
Aetered Sewe
Meter
Aetered Sewe
Metere
1etered Sewe
Metere
Aetered Sewe
Meter

Measured sewage (Surface water and highway drainage)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMOS
Streamline Green <0.5Ml pa	£/annum	£67.00	AWMSGSO	Measured Sewerage	D7302	Metered Sewe
Streamline Green <0.5Ml pa	£/annum	£93.00	AWMSOSO	Measured Sewerage	D7302	Metered Sewe
Streamline Orange 0.5 to 5.0Ml pa	£/annum	£196.00	AWMSBSO	Measured Sewerage	D7302	Metered Sewe
Streamline Orange 0.5 to 5.0Ml pa	£/annum	£1,671.00	AWMPPSO	Measured Sewerage	D7302	Metered Sewer



#### IOS charge element name

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

#### OS charge element name

werage Supply Point Fixed Charges

werage Supply Point Fixed Charges

werage Supply Point Fixed Charges

verage Supply Point Fixed Charges

# Schedule of non-household charges Severn Trent Water – Wholesale charges 2025-26

Standard tariff metered water zones 1 to 8 (Up to 0.5Ml)	Unit	Charge	CMOS tariff code CMOS tariff name		CMOS charge element	CMO
Standard User Meter sizes 0 - 25 mm	£/annum	£11.10	1STW-MW001		D7101	Metered
Standard User Meter sizes 26 -50 mm	£/annum	£30.05	1STW-MW001		D7101	Metered
Standard User Meter sizes 51 - 100 mm	£/annum	£42.89	1STW-MW001		D7101	Metered
Standard User Meter size 100 + mm	£/annum	£61.78	1STW-MW001		D7101	Metered
Standard	£/annum	£17.25	1STW-MW001		D7102	Metered Pol
Standard	£/m3	£2.608	1STW-MW001		D7103	Metered

Standard Tariff Metered Water Zones 1 to 8 (0.5Ml to 10Ml)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMO:
Standard User Meter sizes 0 - 25 mm	£/annum	£11.10	1STW-MW001		D7101	Metered
Standard User Meter sizes 26 -50 mm	£/annum	£30.05	1STW-MW001		D7101	Metered
Standard User Meter sizes 51 - 100 mm	£/annum	£42.89	1STW-MW001		D7101	Metered
Standard User Meter size 100 + mm	£/annum	£61.78	1STW-MW001		D7101	Metered
Standard	£/annum	£17.25	1STW-MW001		D7102	Metered Pot
Standard	£/m3	£2.608	1STW-MW001		D7103	Metered



#### IOS charge element name

ed Potable Water Meter Fixed Charges

Potable Water Supply Point Fixed Charges

ed Potable Water Block Tariff

#### IOS charge element name

ed Potable Water Meter Fixed Charges

Potable Water Supply Point Fixed Charges

ed Potable Water Block Tariff

Standard tariff measured sewage	Unit	Charge	CMOS tariff code CMOS tariff name		CMOS charge element	СМО
Standard Tariff Up to 0.5ML	£/annum	£9.56	1STW-MS001	1STW-MS001 D7302		Metered Sewe
Standard Tariff Up to 0.5ML	£/m3	£1.5004	1STW-MS001	D7303		Meter
Standard Tariff 0.5ML to 10Ml	£/annum	£9.56	1STW- MS0010510	D7302		Metered Sewe
Standard Tariff 0.5ML to 10Ml	£/m3	£1.5004	1STW- MS0010510	D7303		Meter

Measured surface water drainage charges	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMO
Band 1 (up to 20)	£/annum	16.62	1STW-MDC01		D7454	Surfa
Band 2 (21 to 99)	£/annum	48.40	1STW-MDC02		D7454	Surfa
Band 3 (100 to 199)	£/annum	105.85	1STW-MDC03		D7454	Surfa
Band 4 (200 to 299)	£/annum	170.04	1STW-MDC04		D7454	Surfa
Band 5 (300 to 499)	£/annum	266.32	1STW-MDC05		D7454	Surfa
Band 6 (500 to 749)	£/annum	410.75	1STW-MDC06		D7454	Surfa
Band 7 (750 to 999)	£/annum	571.23	1STW-MDC07		D7454	Surfa
Band 8 (1,000 to 1.499)	£/annum	811.94	1STW-MDC08		D7454	Surfa
Band 9 (1,500 to 1,999)	£/annum	1132.90	1STW-MDC09		D7454	Surfa
Band 10 (2,000 to 3,999)	£/annum	1935.28	1STW-MDC10		D7454	Surfa



#### IOS charge element name

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

werage Supply Point Fixed Charges

ered Sewerage Block Tariff

#### IOS charge element name

rface Water Band Charge

Band 11 (4,000 to 7,499)	£/annum	3700.52	1STW-MDC11	D7454	Surface Water Band Charge
Band 12 (7,500 to 9,999)	£/annum	5626.25	1STW-MDC12	D7454	Surface Water Band Charge
Band 13 (10,000 to 14,999)	£/annum	8033.40	1STW-MDC13	D7454	Surface Water Band Charge
Band 14 (15,000 to 19,999)	£/annum	11242.93	1STW-MDC14	D7454	Surface Water Band Charge
Band 15 (20,000 to 24,999)	£/annum	14452.47	1STW-MDC15	D7454	Surface Water Band Charge
Band 16 (25,000 to 29.999)	£/annum	17662.00	1STW-MDC16	D7454	Surface Water Band Charge
Band 17 (30,000 to 34,999)	£/annum	20871.53	1STW-MDC17	D7454	Surface Water Band Charge
Band 18 (35,000 to 39,999)	£/annum	24081.07	1STW-MDC18	D7454	Surface Water Band Charge
Band 19 (40,000 to 44,999)	£/annum	27290.60	1STW-MDC19	D7454	Surface Water Band Charge
Band 20 (45,000 to 49,999)	£/annum	30500.14	1STW-MDC20	D7454	Surface Water Band Charge
Band 21 (50,000 to 99,999)	£/annum	48152.58	1STW-MDC21	D7454	Surface Water Band Charge
Band 22 (> 100,000)	£/annum	112343.27	1STW-MDC22	D7454	Surface Water Band Charge
Band T (Transition)	£/annum	813.030	1STW-MDC0T	D7454	Surface Water Band Charge



# Schedule of non-household charges United Utilities – Wholesale charges 2025-26

Measured drinking water	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	СМО
Meter size >0 - 25mm	£/annum	16.00	Various	Applies to all metered water tariffs	D7101	Metered Pota
Meter size >25 - 50mm	£/annum	73.89	Various	Applies to all metered water tariffs	D7101	Metered Pota
Meter size >50 - 100mm	£/annum	136.07	Various	Applies to all metered water tariffs	D7101	Metered Pot
Meter size >100mm	£/annum	164.51	Various	Applies to all metered water tariffs	D7101	Metered Pot
Standard water volumetric charge 0m3- 500m3	£/m3	2.397	UU_MPW_01	Metered Water	D7103	Metered
Standard water volumetric charge >500m3	£/m3	2.397	UU_MPW_01a	Metered Water	D7103	Metered
Select 50 site charge	£/annum	28,200.00	UU_MPW_02	Select 50 Water & site charge	D7102	Metered Potable
Select 50 volumetric charge	£/m3	1.833	UU_MPW_02, UU_MPW_03	Select 50 Water & site charge	D7103	Metered
Select 180 site charge	£/annum	54,300.00	UU_MPW_04	Select 180 Water & site charge	D7102	Metered Potable
Select 180 volumetric charge	£/m3	1.688	UU_MPW_04, UU_MPW_05	Select 180 Water & site charge	D7103	Metered
Select 750 site charge	£/annum	398,550.00	UU_MPW_06	Select 750 Water & site charge	D7102	Metered Potable
Select 750 volumetric charge	£/m3	1.229	UU_MPW_06, UU_MPW_07	Select 750 Water & site charge	D7103	Meterec



#### IOS charge element name

otable Water Meter Fixed Charges

ed Potable Water Block Tariff

ed Potable Water Block Tariff

ble Water Supply Point Fixed Charges

ed Potable Water Block Tariff

ble Water Supply Point Fixed Charges

ed Potable Water Block Tariff

ble Water Supply Point Fixed Charges

ed Potable Water Block Tariff

Measured sewage	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	СМО
Standard sewerage volumetric charge 0m3-500m3	£/m3	1.830	UU_MS_01	Metered Sewerage	D7303	Meter
Standard sewerage volumetric charge >500m3	£/m3	1.830	UU_MS_01a	Metered Sewerage	D7303	Meter
Swimming pools volumetric charge	£/m3	1.589	UU_MS_02	Metered Sewerage - Swimming Pools	D7303	Meter
Direct discharge to WwTW volumetric charge	£/m3	1.279	UU_MS_03	Metered Sewerage - Direct discharge to WwTW	D7303	Meter
Select sewerage volumetric charge	£/m3	1.777	UU_MS_04	Metered Sewerage - Select	D7303	Meter

Measured sewage (Surface water drainage)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element	CMO:
Band 1 (Up to 124 m2) including eligible community groups	£/annum	127.48	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 2 (125–299 m2)	£/annum	317.96	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 3 (300–649 m2)	£/annum	708.56	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 4 (650– 1,499 m2)	£/annum	1,603.17	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 5 (1,500– 2,999 m2)	£/annum	3,353.26	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 6 (3,000– 6,999 m2)	£/annum	7,455.39	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 7 (7,000– 11,999 m2)	£/annum	14,164.39	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 8 (12,000– 17,999 m2)	£/annum	22,840.94	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa
Band 9 (18,000– 24,999 m2)	£/annum	32,739.02	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surfa



#### IOS charge element name

ered Sewerage Block Tariff

#### IOS charge element name

rface Water Band Charge

Band 10 (25,000– 49,999 m2)	£/annum	57,103.47	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
Band 11 (50,000 – 74,999 m2)	£/annum	95,173.01	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
Band 12 (75,000 – 99,999 m2)	£/annum	133,242.49	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
Band 13 (100,000–124,999 m2)	£/annum	171,312.01	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
Band 14 (125,000–149,999 m2)	£/annum	209,381.53	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
Band 15 (≥ 150,000 m2)	£/annum	247,451.75	UU_SW_01	Surface Water Drainage (Site Area)	D7452	Surf
	49,999 m2) Band 11 (50,000 – 74,999 m2) Band 12 (75,000 – 99,999 m2) Band 13 (100,000–124,999 m2) Band 14 (125,000–149,999 m2) Band 15 (≥	$49,999 \text{ m2}$ ) $\pounds/\text{annum}$ Band 11 (50,000 – 74,999 m2) $\pounds/\text{annum}$ Band 12 (75,000 – 99,999 m2) $\pounds/\text{annum}$ Band 12 (75,000 – 99,999 m2) $\pounds/\text{annum}$ Band 13 (100,000–124,999 m2) $\pounds/\text{annum}$ Band 14 (125,000–149,999 m2) $\pounds/\text{annum}$ Band 15 (≥ $\pounds/\text{annum}$	49,999 m2) £/annum 57,103.47   Band 11 (50,000 – 74,999 m2) £/annum 95,173.01   Band 12 (75,000 – 99,999 m2) £/annum 133,242.49   Band 13 (100,000–124,999 m2) £/annum 171,312.01   Band 14 (125,000–149,999 m2) £/annum 209,381.53   Band 15 (≥ £/annum 247,451.75	49,999 m2) £/annum 57,103.47 00_SW_01   Band 11 (50,000 – 74,999 m2) £/annum 95,173.01 UU_SW_01   Band 12 (75,000 – 99,999 m2) £/annum 133,242.49 UU_SW_01   Band 13 (100,000–124,999 m2) £/annum 171,312.01 UU_SW_01   Band 14 (125,000–149,999 m2) £/annum 209,381.53 UU_SW_01   Band 15 (≥ £/annum 247,451.75 UU_SW_01	49,999 m2) £/annum 57,103.47 UU_SW_01 (Site Area)   Band 11 (50,000 – 74,999 m2) £/annum 95,173.01 UU_SW_01 Surface Water Drainage (Site Area)   Band 12 (75,000 – 99,999 m2) £/annum 133,242.49 UU_SW_01 Surface Water Drainage (Site Area)   Band 13 (100,000–124,999 m2) £/annum 171,312.01 UU_SW_01 Surface Water Drainage (Site Area)   Band 14 (125,000–149,999 m2) £/annum 209,381.53 UU_SW_01 Surface Water Drainage (Site Area)   Band 15 (≥ £/annum 247,451.75 UU_SW_01 Surface Water Drainage (Site Area)	49,999 m2) £/annum 57,103.47 UU_SW_01 (Site Area) D7452   Band 11 (50,000 – 74,999 m2) £/annum 95,173.01 UU_SW_01 Surface Water Drainage (Site Area) D7452   Band 12 (75,000 – 99,999 m2) £/annum 133,242.49 UU_SW_01 Surface Water Drainage (Site Area) D7452   Band 13 (100,000–124,999 m2) £/annum 171,312.01 UU_SW_01 Surface Water Drainage (Site Area) D7452   Band 14 (125,000–149,999 m2) £/annum 209,381.53 UU_SW_01 Surface Water Drainage (Site Area) D7452   Band 15 (≥ £/annum 247,451,75 UU_SW_01 Surface Water Drainage (Site Area) D7452

Measured sewage (Highway drainage)	Unit	Charge	CMOS tariff code	CMOS tariff name	CMOS charge element
Band 1 (Up to 124 m2) including eligible community groups	£/annum	54.64	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 2 (125–299 m2)	£/annum	136.25	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 3 (300–649 m2)	£/annum	303.66	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 4 (650– 1,499 m2)	£/annum	687.06	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 5 (1,500– 2,999 m2)	£/annum	1,437.12	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 6 (3,000– 6,999 m2)	£/annum	3,195.18	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 7 (7,000– 11,999 m2)	£/annum	6,070.45	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 8 (12,000– 17,999 m2)	£/annum	9,788.99	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 9 (18,000– 24,999 m2)	£/annum	14,031.02	UU_HD_01	Highway Drainage (Site Area)	D7502



#### rface Water Band Charge

#### CMOS charge element name

Highway Drainage Band Charge

Band 10 (25,000– 49,999 m2)	£/annum	24,472.93	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 11 (50,000 – 74,999 m2)	£/annum	40,788.45	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 12 (75,000 – 99,999 m2)	£/annum	57,103.95	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 13 (100,000–124,999 m2)	£/annum	73,419.47	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 14 (125,000–149,999 m2)	£/annum	89,734.96	UU_HD_01	Highway Drainage (Site Area)	D7502
Band 15 (≥ 150,000 m2)	£/annum	106,050.79	UU_HD_01	Highway Drainage (Site Area)	D7502



#### Highway Drainage Band Charge



# Northumbrian Water – Wholesale charges 2025-26

Measured charges for potable water Fixed charge per potable meter per year, by meter size:	Standard 0 - 0.5Ml	Standard 0.5 - 20Ml	Focus20	FocusExtra	FocusPlus
1-25mm	£25.00	£25.00	£25.00	£25.00	£25.00
26-50mm	£41.70	£41.70	£41.70	£41.70	£41.70
51-100mm	£208.33	£208.33	£208.33	£208.33	£208.33
101mm and larger	£625.00	£625.00	£625.00	£625.00	£625.00
PLUS:					
Site charge per year			£312.18	£7,336.23	£34,651.98
PLUS:					
Volume charge per cubic metre	£1.56	£1.56	£1.55	£1.40	£1.25

Measured charges for sewerage	Standard 0 - 0.5Ml	Standard 0.5 - 50Ml	Large User
Site charge per year			£2,700.00
PLUS:			
Volume charge per cubic metre	£1.80	£1.80	£1.74
PLUS for surface water and/or highway drainage:	Fixed charge per year	Fixed charge per year	Fixed charge per year



Surface water and/or Highway drainage charges by band	Surface water & highway drainage	Highway drainage component	Surface water drainage component
Band 1 - up to 350 m2	£159.30	£44.71	£114.59
Band 2 - 351 to 750 m2	£491.18	£137.86	£353.32
Band 3 - 751 to 1,500 m2	£1,022.18	£286.89	£735.29
Band 4 - 1,501 to 2,500 m2	£1,818.68	£510.44	£1,308.24
Band 5 - 2,501 to 5,000 m2	£3,405.04	£955.68	£2,449.36
Band 6 - 5,001 to 7,500 m2	£5,655.16	£1,587.21	£4,067.95
Band 7 - 7,501 to 10,000 m2	£7,905.26	£2,218.73	£5,686.53
Band 8 - 10,001 to 15,000 m2	£11,263.84	£3,161.37	£8,102.47
Band 9 - 15,001 to 25,000 m2	£17,921.26	£5,029.88	£12,891.38
Band 10 - 25,001 to 50,000 m2	£33,247.24	£9,331.35	£23,915.89
Band 11 - 50,001 to 75,000 m2	£54,513.78	£15,300.13	£39,213.65
Band 12 - 75,001 to 100,000 m2	£75,076.76	£21,071.45	£54,005.31
Band 13 - 100,001 to 125,000 m2	£94,916.25	£26,639.70	£68,276.55
Band 14 - 125,001 to 150,000 m2	£113,428.24	£31,835.38	£81,592.86
Band 15 - over 150,000 m2	£140,588.88	£39,458.43	£101,130.45