

Board Assurance Statement 2024-25

Accuracy and completeness of data and information

Company: mua Water Limited

Reporting year: 1 April 2024 to 31 March 2025

In accordance with the requirements set out in its Instrument of Appointment, the Board of Directors of **mua Water Limited** (the "Company") confirms that, in its opinion, the data and information submitted to Ofwat and/or published in its role as a water and sewerage undertaker for the reporting year **1 April 2024 to 31 March 2025** is **complete and accurate**.

To support this conclusion, the Board has implemented the following internal controls and assurance activities to ensure data quality and regulatory compliance:

- **Regular board meetings** are held to review, challenge, and approve financial and operational performance updates, with a specific focus on regulatory obligations.
- An **independent external audit** is conducted annually to verify the completeness and accuracy of the statutory financial statements.
- The Company is led by a team of **qualified directors and senior managers** with the technical expertise and sector experience required to discharge its statutory and regulatory duties.
- mua Water utilises a combination of **third-party service providers** and **group companies** for the delivery of key services, including billing, asset maintenance, and water quality sampling. These providers operate under contractual performance and compliance frameworks.
- **Fit-for-purpose business systems** are in place to capture, record, and report financial and operational data relevant to the Company's regulated activities.
- Oversight is supported through **management committees and working groups**, which monitor performance, ensure regulatory obligations are met, and identify opportunities for improvement.

This assurance statement was approved by the Board of Directors and signed on its behalf.

Signed on behalf of mua Water Limited by:

Gregory Addison-Smyth
Managing Director